

Company	KPI	2014	2015	2016	2017	2018	Target	Target achievement
Snam	No. of training hours/ No. of employees	28.8	25.5	/	/	/	Maintain an average value of 25 in the period 2012-2015.	Annual target closed.
Snam	(No. of participants on training courses/No. of employees) x 100	93.2	84.7	/	/	/	Reach a value 83% in the period 2012-2015.	Annual target closed.
Snam	No. of corporate volunteering hours	364	446	/	/	/	To increase by 20% per year, from 2013 to 2015, the number of corporate volunteering hours (starting from the 2012 value).	Annual target closed.
Snam	No. of suppliers in the category Works (A and B) certified according OHSAS 18001	60	95	100	/	/	Obtain, by the end of 2016, a value of 100%	Target reached and closed.
Snam	No. of suppliers in the category Goods (A) certified according ISO 14001	n.a.	n.a.	n.a.	n.a.	70%	Obtain, by the end of 2018, a value of 65%	Target born in 2018. Target reached and commitment renewed to maintain the results
Snam	Number of meetings with municipalities and agricultural associations	n.a.	n.a.	n.a.	106	127	Maintain an average value of 50 for the period 2019-2020	Annual target reached.
Snam	Natural gas emission	n.a.	n.a.	n.a.	-3.2%	-7.9%	Reduce natural gas emissions by 10%, by 2021, compared with 2016 figures	Target born in 2017
Snam	Natural gas emission	n.a.	n.a.	n.a.	-3.2%	-7.9%	Reduce natural gas emissions by 15%, by 2022, compared with 2016 figures	Target born in 2018
Snam	Natural gas emission	n.a.	n.a.	n.a.	-3.2%	-7.9%	Reduce natural gas emissions by 10%, by 2025, compared with 2016 figures	Target born in 2018
SRG	High-efficiency heat generators	n.a.	n.a.	n.a.	14.5	20.7	Install power of 100 MW in 2022	Target born in 2017
SRG and Stogit	Installation of LED lighting systems	n.a.	n.a.	n.a.	26.3	209	Replace 534 kW in 2022	Target born in 2017
SRG	(Natural gas recovered/Natural gas emitted) x 100	37	35	37	36	56	Maintaining at least an annual value of 30%	Annual target reached.
SRG	Contain natural gas emissions in gas transportation	1,151	1,138	1,066	1,057	/	Maintaining a natural gas emission annual value below 1240 m ³ /km until 2017	Annual target reached and closed because replaced by KPI -10% at 2021
Snam	Increase production of electricity from photovoltaic plants	n.a.	n.a.	n.a.	1,044	1,128	2017 Produce at least 860 MWh annually (Up until 2022)	Target reached at 2017
SRG	Trigeneration plants	n.a.	n.a.	n.a.	n.a.	n.a.	Produce 5,200 MWh in 2022	Under construction
SRG	Improved energy efficiency of buildings	n.a.	n.a.	n.a.	n.a.	n.a.	Restructure 3 buildings in 2022 annually saving 25,000 m ³ of gas and 65 MWh of electricity	Under construction