

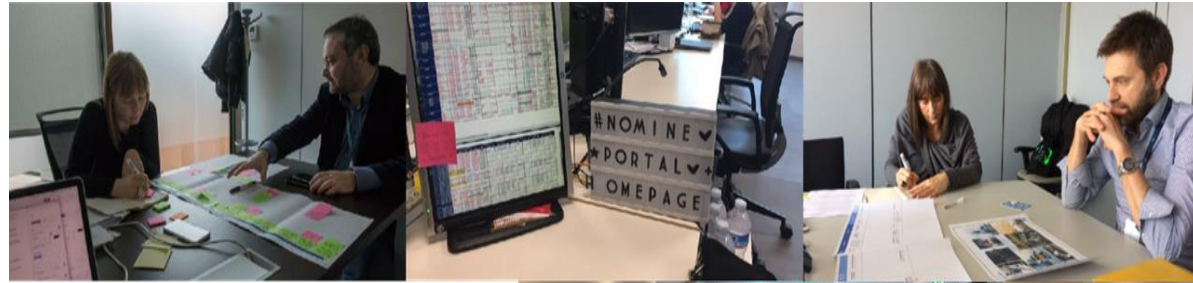
Jarvis

Prototype and Implementation Approach

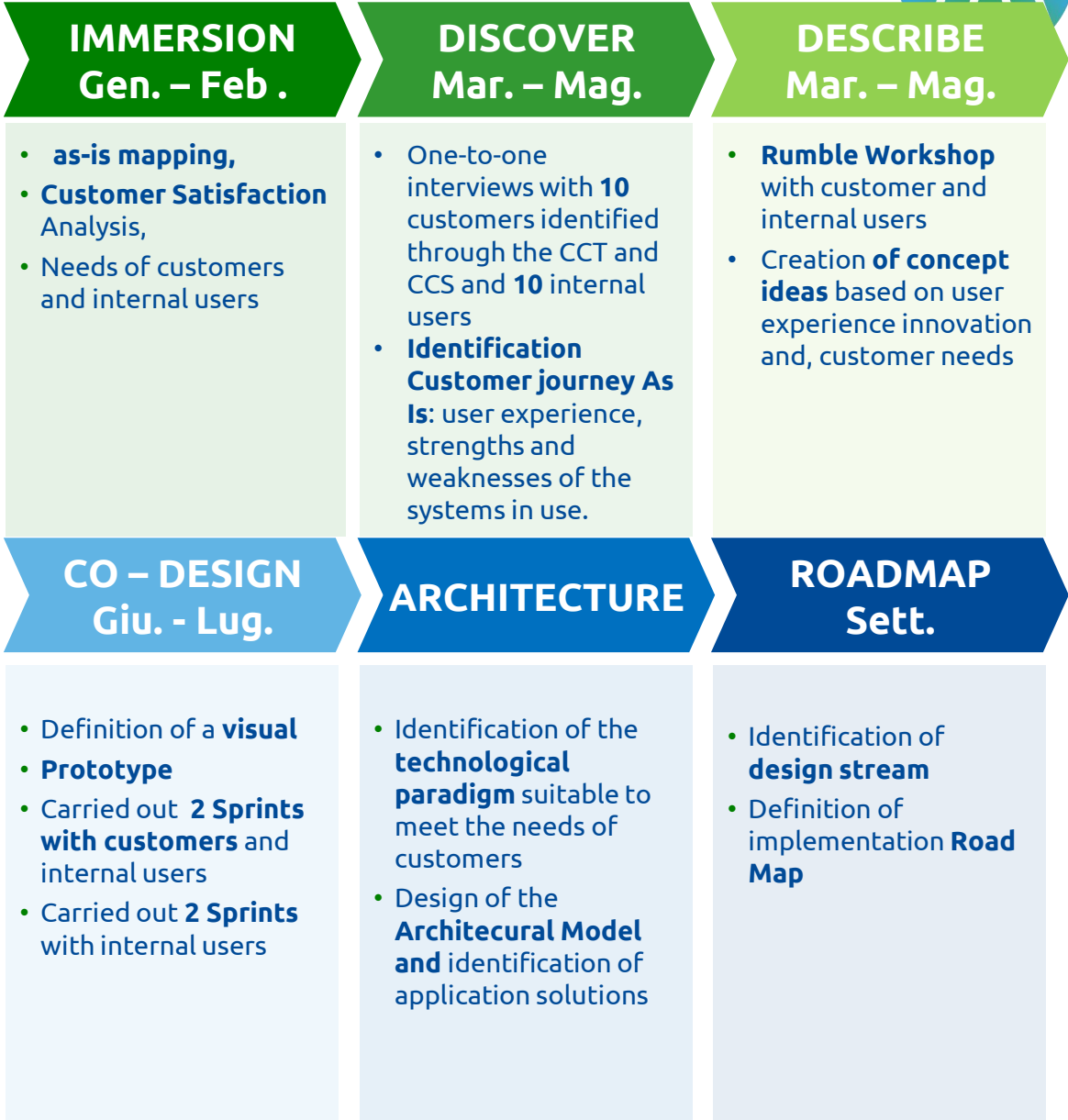


San Donato Milanese, October, 25th 2018

Service Design and activities carried out



The JARVIS concept



What we have done

1 Sprint dedicated to Shippers

Duration:

4 weeks

Participants:

15 shippers + 18 Key user Snam

Co-design meetings:

2 days full time every other week

Revisions:

1 day a week with Snam core team

Output:

**1 navigable prototype (1st level architecture)
Information architecture and backlog**



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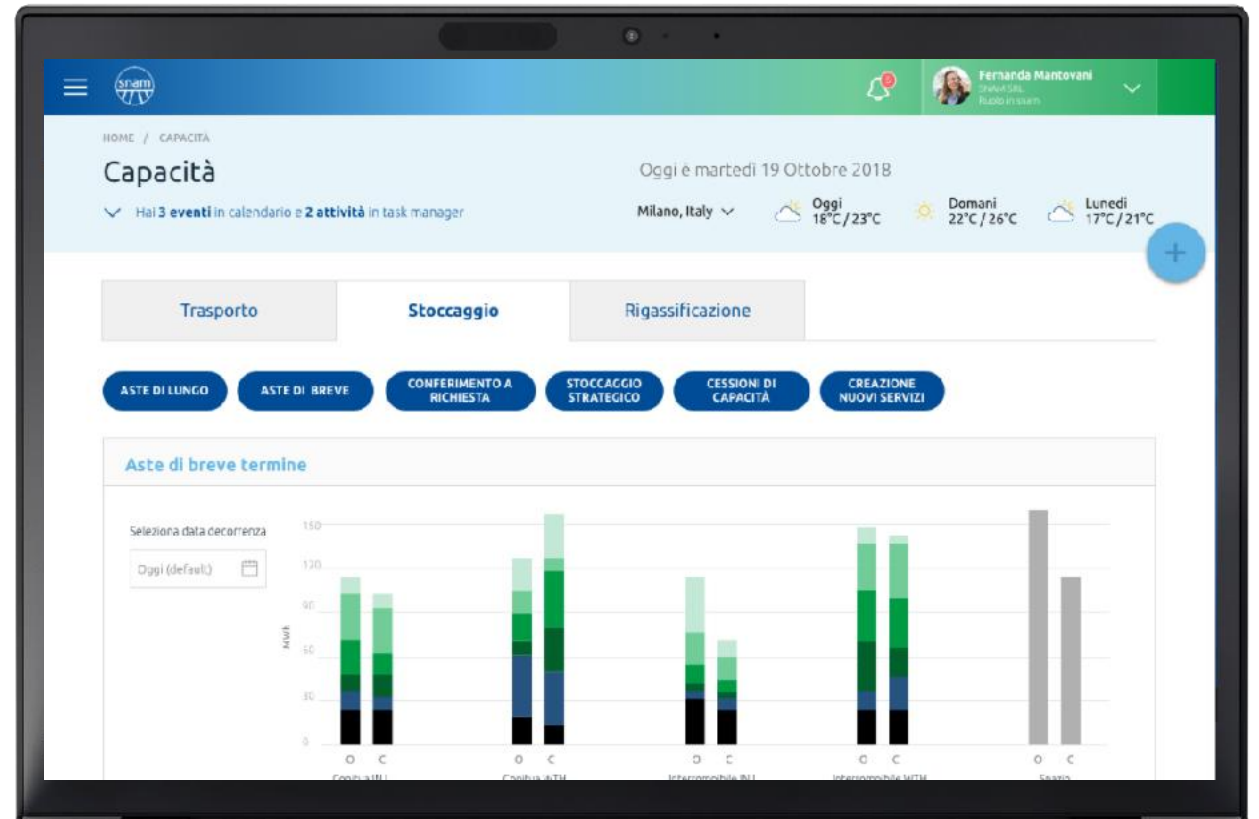
**1 navigable prototype (1st level architecture)
Information architecture and backlog**



The objectives achieved / Jarvis prototype



Jarvis unique platform for the three businesses: transport, storage and regasification. The concept covers the first level of information architecture and **addresses the pain points** identified in the phases of discover, describe and co-design.



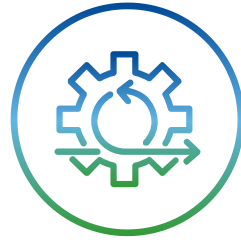
IMPLEMENTATION



AGILE



- Iterative development, organized in **sprint with 4 parallel Scrum Team**



Flexibility to incorporate new needs



- Strong involvement of customers and internal users



- Progressive incremental releases

Thank you

Guido Garuti (Eni)

Paolo Sudati (Eni)

Silvia Zeni (Eni)

Alessandro Iorio (Eni)

Federico Riboni (Eni)

Alberto Nanni (Hera)

Paola Montalto (Shell)

Elia Grandini (Shell)

Roberto Pierobon (Engie)

Luca Brandimarte (Edison)

Diego Lusuardi (Edison)

Maria Bonuomo (Enova)

Andrea Salerno (Enova)

Emidio Morelli (Sorgenia)

Ilaria Servideo (Utilità)

Susanna Vitolo (Enel)

Giorgia Nespoli (2B En.)



Thanks for your attention