



SNAM SUSTAINABLE DEVELOPMENT POLICY

Snam operates along the entire production process of the regulated activities in the natural gas sector in Italy (transportation, storage, distribution and regassification) and is committed to improving the reliability and capacity of a service that is strategic for the Country through an economic and entrepreneurial development model that integrates caring for people, stakeholders, the environment, and society in general into its own business activities. Snam considers sustainability to be a guiding principle for the definition of strategic and operating choices and a way of ensuring sustainable growth in the medium- to long-term. Snam, consistent with its Ethical Code and the provisions of its own internal regulations, has set up its own company systems and activities on the basis of the principles of good government in order to create value and guarantee the transparency of the Company's management.

The principles characterizing the company's commitment to sustainable development are:

- *Creation of value*: to create value for the company itself and the stakeholders through the continuous improvement of operational efficiency, making new investments, optimizing the capital structure and maintaining an attractive and sustainable dividend policy.
- *Moral integrity*: to perform business activities fairly and correctly, with respect for human rights and legislation, regulations and other corporate prescriptions, provisions and improvement measures.
- *Value of human resources*: to guarantee the health and safety of persons, to develop the system of professional and managerial expertise, to motivate personnel at all levels, to adopt job practices founded on equal opportunities, to attract and keep qualified people, ensuring that employees are informed and involved so that they actively contribute to the improvement process.
- *Protection of natural resources*: to design, construct, manage and decommission any activity or plant with proper regard to the environment and biodiversity by adopting adequate systems for energy efficiency, climate protection and the prevention of pollution.
- *Safety*: to adopt preventive safety measures to guarantee continuity, reliability and safety in all activities and to set up procedures to identify and respond to emergency situations and to control the consequences of any accidents.
- *Service quality*: to assure the right of Customers to a safe and reliable service, respecting the rules of competition and guaranteeing to everyone equal treatment and equal access to infrastructure.
- *Social value*: to promote initiatives according the shared value approach in the territories where the Company operates in order to enhance local development and stakeholders' professional expertise.
- *Transparency*: to inform all parties with an interest in the company's operations of its programmes and results, maintaining a climate of cooperation.
- *Technological innovation*: to conduct business activities adopting operating methods and technologies in line with international best business practices.
- *Verification*: to conduct, at different levels, periodic revisions and updates of procedures, using audit and reporting systems which make it possible to assess performance and review objectives and programmes.

This policy is communicated to stakeholders according a collaborative and transparent approach and it's available to the public and to whoever might be interested.

San Donato Milanese, 22 May 2012

CHIEF EXECUTIVE OFFICER

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